

# Statement of Work

This document incorporates the SynaTree Master Services Agreement by reference.

## Definitions

In addition to all other terms defined herein, the following terms shall have the following meanings:

### The Work

The Work shall include providing technical advisory services and related work products to the Customer, such as written reports, email communications, or other deliverables which may arise within the consultation.

The Work may include incidental changes to software in order to assist the customer, such as preparing data imports and exports or writing scripts. The services being offered are generally of a consulting nature.

### Service Level

SynaTree will strive to acknowledge new requests for assistance within 1 business day, and will make deliverables available to the Customer within 5 business days, or provide a longer term plan for when the deliverables will be completed if more time is needed.

### Payments to Be Rendered

Payment shall be made via pre-authorized credit or debit card payment upon commencement of the Agreement and thereafter on the same day of each month, until such time as the Customer or SynaTree terminate the Agreement. Each payment shall be in the amount of \$3,600.00. After termination, Services will continue until the end of the final payment period without proration.

### Choice of Law

This agreement shall be governed by the laws of the State of Pennsylvania applicable to contracts made within the State of Pennsylvania.